

The supplier undertakes to communicate with the customer and provide him with all the necessary information in the area QMS (Quality Management System), SMS (Safety Management System) a CMS (Compliance Management System), in particular:

- the occurrence of an emergency and other significant events that may affect safety in the Ostrava-Mošnov airport area, as well as in its vicinity,
- any change in the composition of the responsible persons on the part of the supplier. Responsible persons means the members of the statutory and supervisory bodies, as well as other persons who act on behalf of the supplier in contractual, technical, etc. matters,
- any circumstances that could have even a potential impact on the services provided by the supplier,
- any planned constructions in the area of Leoš Janáček Airport Ostrava or the erection of objects and other facilities in order to eliminate the occurrence of a possible dangerous event in the area of Leoš Janáček Airport Ostrava and in its vicinity. The supplier is entitled to engage in these activities only on the basis of the prior written consent of Ostrava Airport, a.s.,
- the fact that the supplier's license has expired / changed, resp. a certificate under which he is authorized to provide the services which are the subject of this contract. The supplier undertakes to inform the customer also of any changes in these authorizations or certificates,
- incorrectly provided service, incorrectly performed activities by the supplier or a non-conforming product.

The supplier undertakes:

- to comply with the rules according to the Airport Manual and other related documents of Ostrava Airport, a.s., with which he was acquainted before signing this contract,
- create your own SMS in accordance with the SMS of Ostrava Airport, a.s. or accept and join the SMS of Ostrava Airport, a.s.,
- to allow, after prior notification, the performance of a safety audit by the Letiště Ostrava, a.s. or the Civil Aviation Authority,
- to provide the customer all information on all facts that could safety affect in the area of Leoš Janáček Airport Ostrava or in its vicinity, so that the customer is able to take any preventive measures to minimize risks.